HUBBARD COMMUNICATIONS OFFICE Saint Hill Manor, East Grinstead, Sussex

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2 Way Comm C/Ses

There are four main reasons why a Case Supervisor or an auditor gives a "2 way comm" C/S.

- (I) WHEN NOT ENOUGH DATA TO C/S. "2 way comm to obtain data about case progress and status."
- (2) WHEN PC INFERS SOMETHING IN CASE THAT'S NOT BEEN HANDLED. "2 way comm to find what pc thinks should be handled on case."
- (3) WHEN PC HASN'T COGGED ON END RESULT. "2 way comm on (process just run) to see what thoughts pc had regarding it."
- (4) WHEN PC's POST PURPOSE IS BEING CLEANED UP. "2 way comm on how his post purpose fits into org -- or if he can do it."

In all these instances the C/S may be as specific as he likes about what he wants asked or cleared up. In other words the quoted C/Ses above are only examples. Each of the above four general types can have a great number of different questions. The C/S must be very familiar with the four types given in capitals above.

On his part the auditor can vary the CS's question around to get different stants on it. The auditor doesn't have to get an F/N on the 2 way comm session but often does.

The Auditor can introduce a curve, an alter-is, by Q and A with the pc and by evaluation.

The Drill on 2 way comm is the old ask and listen.

A Q and A is of course echoing the pc's statement. Example:
Pc: "I never liked my father." Auditor: "What about your father?" Pc:
"He was cruel." Auditor: "What about cruel people?" Pc: "I don't like
them." Auditor: "What else don't you like?" And so on and on.

A correct session is for the auditor to hold to the C/S's main line of questioning no matter how he phrases it and listen to and write down what the pc says.

Evaluation in auditing 2 way comm is the other deadly sin. The auditor asks and listens. He doesn't explain anything to the pc. Example: Pc: "I didn't dig the process." Auditor: "Well you see that precess was intended to _____ and here we go on Evaluation. Even an auditor's facial expression can be evaluation.

Ask and listen and ack. Prompt only by varying the original question now and then, that's what the good 2 way comm auditor does.

W/S

The 2 way comm worksheet is rather more detailed as to what the pc says than process worksheets.

The C/S needs the data.

Or in looking it over the auditor himself, if he's his own C/S will need the data.

The questions the auditor asks should be noted on the Worksheet as a guide.

It is a C/S maxim "when in doubt order a 2 way comm".

2 Way Comm Auditor

Any auditor can 2 way comm. Saint Hillers were best at it. Academy level auditors can be used in this even Dianetic Auditors.

The only reservation is not to assign an auditor whose grade is lower than the pcs. The auditor's class is not as important as his grade. The reason for this is that the OT pre OT, in being 2 way commed by a Grade V can blow the poor auditor apart or can be stuck with a data withold.

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All 2 way comm is of course done on a meter. It is, however, not a sec-check or Prepcheck. TA position and needle reaction and F/Ns are important to the C/S.

One doesn't 2 way comm past an F/N, cog and VGIs.

L. RON HUBBARD FOUNDER

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